

PRESS RELEASE

InVision presents a new release: iWFM 4.5.0

Ratingen, September 20, 2007 – InVision Software AG, one of the leading international providers of software for enterprise-wide workforce management solutions, will be presenting version 4.5.0 of its InVision Enterprise WFM (iWFM) software package at various trade fairs throughout Europe between now and the end of 2007. The new features of version 4.5.0 of the modular iWFM system will be on display to visitors of the following trade fairs: Swiss Contact Day at the Biel Convention Centre (Kongresshaus - September 20, 2007), Call Centre Expo in Birmingham (September 26-27, 2007), Inter Airport at Munich airport (September 9-12, 2007), Workforce Management Congress in Kaatsheuvel in the Netherlands (October 11, 2007), Personal España in Barcelona (October 17-18, 2007), Personal Austria in Vienna (November 7-8, 2007) and Retail & GDO in Milan (November 27-28, 2007).

The most significant new feature of iWFM release 4.5.0 is the newly integrated function *TimeManagement*, an innovative addition with the modules *TimeKeeper* and *TimeManager*. In addition, the optimisation processes have been overhauled and the InVision Enterprise WFM's user interface has been completely redesigned. The iWFM is now available as a 64-bit version and in a total of twelve languages, the most recent additions being Polish and Russian.

Keep track of time with *TimeKeeper* and *TimeManager*

Thanks to the newly integrated *TimeManagement* function, employees' time accounts can be managed and implemented with the same precision as their schedules. The *TimeManagement* function contains the two modules *TimeKeeper* and *TimeManager*, which enable the user to coordinate recorded working times and different time accounts, i.e. for overtime, special shifts, holidays or normal working hours. Deploying rules specified by the users according to their individual needs, the *TimeKeeper* module manages employees' recorded working times automatically and processes punch-in and punch-out times as they are entered. In addition, users can see predicted time account balances in *TimeManager*, giving them an overview of all employees' time accounts in the scheduling system. The *TimeKeeper* and *TimeManager* modules are connected to each other via a process workflow. The data from the *TimeManagement* modules can also be accessed in *ShiftCenter*, which represents the centrepiece of the InVision Enterprise WFM system for company-wide scheduling requirements: here, users can check the schedule and actual data quickly and easily, and so continuously optimise staff deployment.

A better way to achieve optimum, requirement-oriented staff planning

Release 4.5.0 of the InVision Enterprise WFM also sees a revision of the central components of the staff planning program, implemented in order to increase the system's processing speed. In addition, the *AutoScheduler* user interface has a clearer structure and provides both more information about the degree of optimisation and an option for creating additional reports. The *AutoScheduler* module is an optional extra which creates requirement-oriented, optimised plans that take all scheduling rules into account: it enables the entire optimisation process to be completed at the touch of a button and in a single step, from the long-term assignment of daily working times to the detailed, down-to-the-minute definition of each day's individual activities.

Thanks to these updates, release 4.5.0 of the InVision Enterprise WFM enables companies to improve their staff deployment with even greater speed and ease than before. The two new modules in *TimeManagement* provide a concise, real-time overview of schedule and actual times, as well as of employee time accounts. This means that the user can achieve requirement-oriented workforce management objectives by scheduling the right staff with the right qualifications for the right time at the right place.

About InVision Enterprise WFM (iWFM):

InVision Enterprise WFM is a web-based software solution for enterprise-wide workforce management. It is currently available in twelve languages. The solution allows the staff planner to optimise staffing by creating schedules that always times conform to the existing requirements. At the same time, iWFM helps users to comply with relevant legislation, company agreements and individual employee contracts. Furthermore, it allows for employee involvement in the planning process via the Infothek module. The modular architecture of iWFM supports the demand-oriented workforce management process in its entirety, from forecasting to scheduling, from optimisation to time management and monitoring. The software is highly flexible and can be applied in all industries and companies of every size. It is just as suitable for scheduling 100 employees as it is for reducing personnel costs and increasing productivity when creating plans for hundreds of thousands of employees globally. Thanks to its open interfaces, iWFM can be integrated smoothly into existing IT environments and connected to numerous external systems. The iWFM software solution represents a unique, patent-pending tool for demand-oriented planning in multi-skill environments. Due to the fact that its sophisticated technology is not based on the generally applied ACD (Automatic Call Distribution) routing logic, a considerable amount of time can be saved. In addition to software and system maintenance, InVision also offers a large portfolio of services to ensure the best results for investors: analysis of user requirements and staffing, holistic project management, system integration, programming of user-specific add-ons or daily support in using iWFM.

About InVision:

InVision Software AG is an international supplier of enterprise-wide workforce management solutions which enable companies to optimise their staff planning and scheduling processes. InVision empowers customers to reduce personnel costs, increase productivity, improve employee satisfaction and to boost revenue by leveraging better customer service. Founded in 1995 and based in Ratingen (Germany), InVision currently employs more than 140 WFM specialists and has offices across Europe, North America and South Africa. Since June 18th 2007, InVision Software AG (IVX) has been listed in the Prime Standard Segment of the Frankfurt Stock Exchange. Among InVision's clients are numerous international blue chip companies, such as ABN Amro, Allianz, BMW, Deutsche Telekom, IKEA, Sky and Vodafone.

Further information: www.invisionwfm.com

Press contact:

Jutta Kropp
Head of Corporate Communications
InVision Software AG
Halskestrasse 38
D-40880 Ratingen (Germany)
phone: +49 (0)2102 728-252
fax: +49 (0)2102 728-111
e-mail: pr@invision.de