

PRESS RELEASE

InVision Demonstrates at 'The Retail Business Show' How to Optimise Workforce Management Processes in Retail

London (UK) – 22nd January, 2008 – At this year's 'Retail Business Show', taking place on 5th and 6th February at London's Olympia, InVision demonstrates for retailers of all formats and sizes how to optimise the processes of managing their workforce. Its software solution InVision Enterprise WFM has a modular architecture and supports the whole demand-oriented workforce management process, all the way from budgeting and forecasting to optimised scheduling, time and attendance management, as well as monitoring and integration with existing systems. InVision's automated schedule optimisation is based on patent pending technology for demand-oriented staff planning in single-skill and multi-skill environments. In short, InVision enables retailers to put their employees where and when customers need them, while minimising overtime and use of agency staff.

The retail sector is characterised by price wars, low margins, high labour costs, internationalisation and increasingly tough competition. "Besides merchandising, labour remains one of the retailer's largest costs and what is most needed are innovative concepts to improve customer service, increase turnover and cut costs", explains Peter Bollenbeck, CEO of InVision Software Group. "InVision Enterprise WFM reduces expensive overtime, minimises idle time and increases sales by making sure that store staff are present to exactly match the pattern of trade. In combination with integrated forecasting and time management features, it puts retailers in the position to reap the maximum return on their labour investment."

InVision Enterprise WFM is highly flexible and applicable in all sized retail businesses: It is just as suited to scheduling the employees in a department store as it is for reducing personnel costs and increasing productivity when planning hundreds of thousands of employees globally. Thanks to its open interfaces, the software can be integrated smoothly into existing IT environments and connected to numerous external systems. It is an easy-to-use and web-based solution suited for enterprise-wide deployment. It allows store managers and planners to optimise staffing of their sales floors, warehouses, as well as call centres and the back office by creating schedules that optimally conform to the actual business requirement. At the same time, it helps users to comply with all relevant legislation, local agreements, and the contracts of individual employees. In addition, InVision's employee web portal 'Infothek' allows a fair and transparent employee self-service process – employees have web access to their rosters and can even enter requests for preferred work times. Furthermore, real time monitoring and online data consolidation tools provide complete transparency and allow the retailer to quickly react to changes on an informed basis.

Visit InVision Software at 'The Retail Business Show' at National Hall, Olympia, London: Stand Number J41.

About InVision:

InVision Software is a world-leading supplier of enterprise-wide workforce management solutions which enable companies to optimise their staff planning and scheduling processes. InVision empowers customers to reduce personnel costs, increase productivity, improve employee satisfaction and to boost revenue by leveraging better customer service. Founded in 1995 and based in Ratingen (Germany), InVision currently employs more than 175 WFM specialists and has offices across Europe, North America, and South Africa. Since June 18th, 2007, InVision Software AG (IVX) has been listed in the Prime Standard Segment of the Frankfurt Stock Exchange. Among InVision's clients are numerous international blue chip companies, such as ABN Amro, Allianz, BMW, Deutsche Telekom, IKEA, Sky and Vodafone.

Further information: www.invisionwfm.com

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